



Peoplerides

903 East Main Street
Marshalltown, IA 50158
641-752-6202 ph
1-888-616-4298 toll free
7:30 AM – 4:30 PM, M – F
peoplerides@region6planning.org
www.region6planning.org



Rates in Hardin County

Unless arrangements have been made in advance, payment is due at the time of service. Peoplerides accepts cash and checks.

All rides are priced one way.

Demand Response Trips

In Town Iowa Falls: \$3.00 each way

Out of Town: \$2.79 per mile

County Deal Day*: Wednesday and Friday

9:00-2:00 or 3:30, \$7 each way

Routes

In Town: \$3.00

Out of Town: \$2.79 per mile

*County Deal Day designed to provide transportation for shopping or medical appointments for clients living outside Iowa Falls. The service is flexible with pickup times. Return times are before 2:00 or at 3:30 PM.

It is against the policy of Region 6 Planning Commission and Peoplerides to discriminate against an individual based upon that person's race, color or national origin. For more information or to file a Title VI complaint contact:

Marty Wymore, Executive Director
Region 6 Planning – Peoplerides
903 E Main St
Marshalltown, IA 50158
641-752-0717 telephone or
mwymore@region6planning.org

LARGE PRINT Hardin County 2020

Providing convenient, low cost public transportation for trips that originate or end in:

Hardin
Marshall
Poweshiek
And Tama
Counties

Everyone qualifies, regardless of age, income or disability!

Trips can be for work, medical appointments, shopping, education, social, or any other transportation need you may have.

Peoplerides drivers are licensed and trained to provide a pleasant, safe, reliable, and comfortable ride.

Important Rider Policies

1. No food or drink is allowed to be consumed in vehicles.
2. Seatbelts must be worn at all times.
3. Baggage is limited to what you can carry. Our driver cannot assist with your baggage.
4. Service animals are the only animals allowed in vehicles.
5. Offensive language or mistreatment of drivers or other passengers will not be tolerated.

TO SCHEDULE A RIDE

Contact our dispatchers at least one day in advance.

- Provide your name and contact information
- Trip origin address
- Trip destination address
- Provide your appointment time.
- If you require assistance from your home or boarding a vehicle, please tell our dispatchers.

PREPARING FOR YOUR RIDE

- You will be given a scheduled pick up time.
- Be ready 10 minutes ahead of your scheduled time and watch for the driver.
- Your driver will wait only 3 minutes after your scheduled pick up time, before moving on.
- If you requested assistance from your home, the driver will come to your door, but cannot enter your residence.
- If your driver is behind schedule, Peoplerides will contact you.
- Payment is expected at the time of service.

CHANGING OR CANCELING YOUR RIDE

Contact Peoplerides as soon as possible

- If you need to change the date or time of your scheduled ride. We will make every attempt to accommodate the change.
- If you need to CANCEL your scheduled ride, call as soon as possible, but at least 30 minutes before your pick up time.

Ready to schedule?

Call us.

1-888-616-4298

or

1-641-752-6202

Hearing impaired clients may use

Relay Iowa

by calling 7-1-1

or (800) 735-2942 TTY/ASCII

HOURS OF OPERATION

Monday through Friday 7:30 AM to 4:30 PM

After hours or weekend service may be available for special needs. Contact Peoplerides dispatch for details and rates.